

03 JUL 2018

funds europe

European FundTech Lab



RBC Investor &
Treasury Services

EUROPEAN FUNDTech LAB

FUNDS IN THE DIGITAL ERA

Funds Europe, in association with Calastone, Metrossoft, Milestone Group and RBC Investor & Treasury Services, has launched the European FundTech Lab – an initiative to forward technological development at a more granular level within the funds industry.

The forum is designed to allow interaction between a range of market participants, both large and small, including asset managers, distributors and asset servicers.

The introduction of digital technology to cut down on automated processes or harness the power of data has been described as “glacial”, but over the past year various events involving blockchain and machine learning within the funds industry suggest this is changing. Our initiative has the single aim of promoting discussion between all parties about how to advance from here.

Technology is seen both as an enabler and a threat to the funds industry in equal measure. We are creating a forum to discuss the implications of technology that will aid in making sure further progress is made.

AGENDA TIMINGS

14.30 - Registration: Coffee and Tea

15.00 - Opening and welcome: [Alan Chalmers](#), Publisher,
Funds Europe

15.05 - Operations Efficiency - How technology can help
achieve this

Chaired by: [Nick Fitzpatrick](#), Editor, *Funds
Europe*

Panel:

[Noel Fessey](#), CEO, European Fund Administration

[Paul Roberts](#), CEO, Milestone Group

[François Genaux](#), Partner, Financial Services
Consulting Leader, PwC

[Sébastien Danloy](#), CEO, RBC Investor & Treasury Services

15.35 - Technology and Compliance - is it the solution to
regulation?

Chaired by: [Nik Pratt](#), Technology Editor, *Funds
Europe*

Panel:

[Patrick Hilt](#), Chief Technology Officer, Kneip

[Susanne Schartz](#), COO, SEQVOIA

[Laurent Denayer](#), CEO, ume

16.05 - Coffee break

AGENDA TIMINGS

16.25 - Interview: How is fintech going to change the funds industry, what is the future for fintech and where are the opportunities?

Nick Fitzpatrick, Editor, *Funds Europe*

Keith Hale, Non-Executive Director and Fintech Investor

16.55 - Data –How can we effectively handle data, how can we extract this knowledge and how does this change the industry?

Chaired by: George Mitton, International Editor, *Funds Europe/Funds Global*

Panel:

Henning Swabey, Managing Director and Head of Continental Europe, Calastone

Rafal Kwasny, Head of Transfer Agency EMEA, Franklin Templeton

Olivier Portenseigne, Managing Director, Fundsquare

Janusz Lorenc, CEO, Metrossoft

Frank Talsma, Associate Director, Risk & Investment Data, RBC Investor & Treasury Services

17.25 - Summary and close: Alan Chalmers, Publisher, *Funds Europe*

17.30-18.00 - Networking: Drinks and canapés

SPEAKERS



NOEL FESSEY **CEO, EUROPEAN FUND ADMINISTRATION**

Noel is CEO of the EFA in Luxembourg and Member of the Board of Directors. Since its creation in 1996, EFA has become a market leader, providing administration and transfer agency services for more than 2,300 funds worth over €125 billion.

From 2003 to 2016 Noel was Managing Director of Schroder Investment Management (Luxembourg) S.A.

Noel was a member of the Board of Directors of ALFI from 2005 to 2016.



PAUL ROBERTS **CEO, MILESTONE GROUP**

Paul has 20 years of experience in senior roles in investment markets and investment technology globally.

Prior to joining Milestone Group in 2009, Paul held various executive management roles including Managing Director, UK and Ireland for Multifonds, and Chief Operating Officer for Linedata's

European Asset Management business.



FRANÇOIS GENAUX **PARTNER, FINANCIAL SERVICES CONSULTING LEADER, PWC**

With more than 25 years of experience in the financial sector, François is responsible for the Financial Services Consulting Practice offering including Management Consulting, IT, Cybersecurity, Forensic, Regulatory implementation and Risk.

François is delivering large transformation projects for major Securities Services providers, asset managers and banks. He is also Vice-Chairman of the Supervisory Board of PwC Luxembourg.

SPEAKERS



SEBASTIEN DANLOY **CEO, RBC INVESTOR SERVICES BANK**

Sébastien chairs both the Executive Committee of RBC Investor Services Bank S.A and the Continental Europe & Offshore Operating Committee. He is also a member of the Operating Committee of RBC Investor & Treasury Services.

Sébastien works with the Country Heads and the local management teams across Europe to advance the local business and build a sustainable business growth strategy across the region. He is the senior owner of client growth and satisfaction in Europe.



PATRICK HILT **CHIEF TECHNOLOGY OFFICER, KNEIP**

Patrick currently leads product engineering, driving KNEIP's technological, data and agile transformation. Mr. Hilt joined KNEIP from MIRACL where he was CTO, leading product strategy and implementation of MIRACL's distributed cryptography SaaS platform for authentication, IoT and blockchain. Mr. Hilt also held

senior leadership roles at Skype, incubating and leading mobile engineering as well as big data and co-founded multiple companies and startups in California.



SUSANNE SCHARTZ **CEO, SEQVOIA**

Susanne is responsible for product management, IT development and client service. SEQVOIA provides regulatory disclosure technology to asset managers and combines software as a service with innovation, flexibility, and industry knowledge.

During almost 20 years in asset management, Susanne developed her passion for technology through involvement in projects where she discovered how a combination of business knowledge and technology drive innovation and efficiency.

SPEAKERS



LAURENT DENAYER **CEO, UME**

Laurent was the EY Global Fund Distribution Leader and coordinated the efforts of EY globally on fund distribution services.

In May 2017, Laurent set-up ume (2017 best fintech start-up in Luxembourg) focusing on digital due diligence of fund distributors (KYD). ume is ranked #17 most influential regtech in the world (Planet Compliance ranking on 15th June 2018). Laurent is the co-Chairman of the ALFI Digital Distribution working group.



KEITH HALE **NON EXECUTIVE DIRECTOR** **AND FINTECH INVESTOR**

Keith has 27 years' experience creating and building financial technology companies for the asset management, and security services markets, currently acting as an Investor, Non-Executive Director and Advisor. Previously Keith was the CEO of Multifonds,

the leading global fund administration and investor servicing software company.



HENNING SWABEY **MANAGING DIRECTOR, HEAD** **OF EUROPE, CALASTONE**

Henning is responsible for defining and implementing the business development strategy for Continental Europe. Prior to joining Calastone, Henning held a number of senior roles with RBC where he developed their Investor & Treasury Services businesses

in the European Union and Asia-Pacific. Henning speaks six languages. He began his career at Euroclear in Belgium, where he managed key clients across multiple geographies.

SPEAKERS



RAFAL KWASNY
**HEAD OF TRANSFER AGENCY EMEA, FRANKLIN
TEMPLETON INVESTMENTS**

Rafal is leading Transfer Agency in EMEA for Franklin Templeton Investments. Prior to moving to asset management he had spent 18+ years on the asset servicers' side leading Businesses, Product and Operations in Luxembourg, Ireland and Poland, working for

HSBC, BNP Paribas Securities Services, Citibank and UniCredit. He is also the co-Chairman of the ALFI TA & Distribution Operations Forum and Steering Committee.

Rafal holds an Executive MBA degree from College of Business at the University of Illinois.



OLIVIER PORTENSEIGNE
MANAGING DIRECTOR, FUNDSQUARE

Olivier is directly responsible for the business & product development of Fundsquare, the Fund Market Infrastructure 100% owned by the Luxembourg Stock Exchange, since the 1st of February 2013.

Olivier has previously held various senior management positions at RBC Investor & Treasury Services Shareholder Services and Distribution Support.

Olivier is currently leading the FundsDLT initiative aiming at delivering a market infrastructure based on blockchain in order to facilitate fund distribution operational activities.

SPEAKERS



JANUSZ LORENC **CEO, METROSOFT**

Janusz has over 20 years' experience building software solutions for the asset management industry. Throughout his career he oversaw the creation and delivery of software systems that transformed distribution, transfer agency services and compliance at several global players. He focuses on cognitive science findings

in the modern systems design process. As of 2004 Janusz is CEO of Metrosoft headquartered in the US.



FRANK TALSMAN **ASSOCIATE DIRECTOR, RISK & INVESTMENT** **DATA, RBC INVESTOR & TREASURY SERVICES**

Frank is responsible for the development of the Risk & Investment Analytics offering at RBC I&TS. Frank joined in 2007 and prior to his current role he was a senior consultant for RBC I&TS' Risk & Analytics service focusing on business development.

In this role Frank worked closely with clients to help define investment analytics and risk solutions to ensure they were aligned with evolving needs. Now based in Luxembourg, Frank has additionally worked in Toronto and Hong Kong developing a number of strategic initiatives.

ABOUT

CALASTONE

Calastone is the largest global funds transaction network, connecting many of the world's leading financial organisations. Their mission is to make funds accessible to everyone by reducing the frictional cost of trading. Calastone uses smart technology solutions and industry collaboration to lower operational risk and enhance client profitability through digitisation and automation.

METROSOFT

Metrosoft is a fintech company that develops multi-tier, service-oriented asset management software using the latest programming technologies.

Metrosoft partners with global investment industry clients to create solutions that deliver measurable improvements in efficiency, revenue protection, increased client satisfaction, transparency and risk reduction.

MILESTONE GROUP

Milestone Group provides advanced software solutions to the funds management industry including its flagship product, the pControl Fund processing application platform. Formed in 1998, the company now operates globally with clients in Europe, North America, Asia, Australia and South Africa.

ABOUT

RBC INVESTOR & TREASURY SERVICES

RBC Investor & Treasury Services (RBC I&TS) is a specialist provider of asset servicing, custody, payments and treasury services for financial and other institutional investors worldwide. The firm serves clients from 19 locations across North America, Europe, Asia and Australia, delivering custodial, advisory, financing and other services to safeguard clients' assets, maximise liquidity and manage risk in multiple jurisdictions.

FUNDS EUROPE

Funds Europe is the leading title for senior institutional investors, fund managers, asset servicing professionals and fund distributors. Published ten times per year, each issue offers exclusive news, analysis, features and interviews providing a complete view of the cross border funds industry; including coverage of investment strategy, geo-political issues that affect investments, asset allocation, regulation, custody and transfer agency. *Funds Europe* also publish funds global editions for Asia and MENA.



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Funds Europe is the leading journal for the cross-border funds business. Each month you will find detailed coverage of the funds industry, spanning UciTs, alternative investment funds and ETFs. We are unique in covering the full life-cycle of funds, from investment strategy and economics, through to regulation, asset servicing and post-trade services.

Funds Europe is read by CEOs, CTOs and COOs working within institutional, wholesale and retail investment. It is also read by professionals working in areas such as family office, private banking and fund services companies across 43 countries in Europe. It is published in print 10 times a year with a daily e-newsletter seen by more than 16,000 recipients. All content is available to view free of charge on our website and accessible via social media.

Whether you are concerned with investing, asset allocation, distribution, regulation, technology or outsourcing, Funds Europe connects the funds industry with thought leaders.

Providing Thought Leadership for Thought Leaders

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